

Town of Orangetown

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Frequently Asked Questions about the Orangetown Do Not Knock Registry

What is the Do Not Knock Registry?

The Do Not Knock registry is a list of residences and businesses at which door-to-door commercial solicitation - an offer to sell or buy goods or property - is prohibited.

How can I sign up for the Do Not Knock Registry?

The best way to sign up is to stop by the Town Clerk's office in Town Hall and put your address on the list. You'll also receive a decal to display by your door, alerting solicitors that your home or business is on the Do Not Knock Registry. If you can't make it to Town Hall during business hours, email Town Clerk Charlotte Madigan at townclerk@orangetown.com or call the Clerk's office at 359-5100.

If I sign up for the Registry, will the Town give out my name to solicitors?

No. The solicitors receive a list of addresses they are prohibited from approaching.

What should I do if a solicitor knocks on my door after I sign up for the Do Not Knock Registry?

Call the Orangetown Police at 359-3700 to report the incident and include as many details about the solicitation as possible. In order for police to pursue a violation, the witness to the violation will have to sign a complaint and, likely, testify to the violation.

What are the penalties if the law is violated?

Violators will face steep fines: up to \$1,500 for a first offense, up to \$3,500 for a second offense within 24 months, and up to a \$10,000 fine or 30 days in jail for a third offense within the same time period. Violators will also have their solicitation permit revoked.

Will this keep everyone from knocking on my door?

No. Local charitable groups and political candidates and other non-commercial entities have never required a permit to go door-to-door, and are not impacted by this law. Only commercial, for-profit solicitors are impacted. If you didn't need a permit before, you aren't impacted by this law.

What if I don't want to be on the Do Not Knock Registry?

The Do Not Knock Registry is entirely voluntary. If you choose not to sign up for the Registry you will be unaffected by this law.

Who do I contact with additional questions about this law?

Contact Town Clerk Charlotte Madigan, whose office is in charge of implementing this law, at townclerk@orangetown.com or call her at 359-5100. You can also contact Orangetown Supervisor Andy Stewart at supervisor@orangetown.com or 359-5100.